

Deposit@nywhere

Frequently asked questions

What is Deposit@nywhere?

Deposit@nywhere is a secure, convenient, and FREE service that allows select TLFCU members to deposit certain types of checks into their eligible TLFCU accounts right from home, eliminating the need to send checks in the mail, or drive to a TLFCU location or ATM!

How do I apply for Deposit@nywhere?

To apply for **Deposit@nywhere**, simply log into your TLFCU account at www.TLFCU.org and click on the **Deposit@nywhere** button. After reading the terms and conditions, select Accept. A TLFCU representative will review your account to determine your eligibility and you will be notified within 1 business day of your ability to utilize the service.

How do I make deposits with Deposit@nywhere?

Once you have been approved for **Deposit@nywhere**, making deposits is easy!

- Log into your TLFCU account through one of our mobile apps (visit the Apple App Store or the Google Play Store to download an app that works for your device)
- Click on the “**Deposit Check**” button
- Endorse the back of your check with the detailed endorsement listed on the screen and following the instructions on the screen to scan the check
 - IMPORTANT: Checks missing the proper endorsement may be returned
 - Checks rejected from **Deposit@nywhere** may not be rescanned and will have to be sent to a TLFCU branch office for processing
- Choose the account you would like to be credited
- Verify the amount of the check
- Click Submit

After you have made your deposit, you will receive a confirmation and the ability to review and print your item. You will see the item pending in your account history momentarily!

Is [Deposit@nywhere](#) safe?

Absolutely! Since [Deposit@nywhere](#) processes your deposit within TALLEOnline Banking, you are protected by the same secure technology found on your account.

How quickly will I see the check reflected in my balance?

Once you have processed your check, you should see it pending in your account history momentarily.

Deposits made before the 6:00PM cutoff time on any business day will be verified before the end of the same business day. Deposits made after 6:00PM during the week or on weekends and holidays will be verified by the end of the next business day. All items are subject to hold per the TLFCU Funds Availability Policy.

How long will my checks be on hold?

Like check deposits made over the counter, items deposited via [Deposit@nywhere](#) are subject to hold per the TLFCU Funds Availability Policy.

What kind of checks can I deposit?

Checks presented for deposit must be drawn on a U.S. financial institution, in U.S. dollars. Generally, the following items are accepted:

- Personal Checks
- Government/Treasury Checks
- Business Checks
- Cashier's Checks

Should you have questions about the eligibility of a specific check, please carefully review the "Eligible Items for Deposit" section of the [Deposit@nywhere Terms and Conditions](#) for a full list of items that can be negotiated through this service.

How long do I have to keep my check?

Please keep the check on hand for 30 days should it be needed for additional verification. Should this occur, you may need to bring the item to a TLFCU branch location. After 30 days, you should destroy the check (shred, etc.).

Tips to avoid attempting to re-deposit a check:

After your check appears as a processing deposit in your account, please notate on the check, either by placing an 'X' in the corner of the check or some other symbol that will tell you that the check has been deposited. This will help avoid accidentally attempting to deposit the item again. After depositing the item, the check should be stored in a secure place until destroyed.

It is important to make sure that you do not attempt to redeposit an item that has already been processed. Attempting to redeposit an item may result in the service being revoked temporarily or permanently.

Please avoid defacing the item or writing "void" on the check should the item need to be represented in person or electronically to verify more information regarding the check. Checks should be destroyed after 30 days (shred, etc.).

What do I do if I am having difficulty using the service?

In order to scan an item, you will need to have access to the internet to login to TALLEOnline Banking and a scanner to scan the item. Please make sure your scanner is connected to your computer and turned on before accessing **Deposit@nywhere**.

Deposit@nywhere works with all major internet browsers, including Internet Explorer, Safari, etc. Should you experience an inability to access **Deposit@nywhere**, please verify that your browser has been set to enable java. You can review this by accessing your system preferences. Due to the wide range of internet browsers, we would recommend you contact your internet service provider.

Should you need general guidance with how to make a deposit, please read the "How Do I Make Deposits" section of this FAQ.

Printing Deposited Items

In order to get a copy of a deposited item, please contact TLFCU via:

- "Contact Us" tab within TALLEOnline Banking
- Call 850-576-8134 option 2

[Click here](#) to view the full **Deposit@nywhere** Terms and Conditions.